



Cultural Site Sheet

Cultural site name	MUSEUM OF SANTA MARIA NOVELLA
Type of site	Museum and Basilica
Address	Piazza della Stazione, 4
City	Florence
Contacts	Info and reservations: info@musefirenze.it Tel. +39 055 2768224 – +39 055 2768558 from 9.30 a.m. to 1.00 p.m. and 2.00 p.m. to 5.00 p.m. (service not available on Sunday mornings)
Website	https://cultura.comune.fi.it/pagina/musei-civici-fiorentini-santa-maria-novella/orari-e-biglietti
WCAG 2.1 compliant accessible website	YES

TESTED BY: [Handy Superabile Social Promotion Association](#) in summer 2024

Please note The following information refers to the date of verification shown at the bottom of each sheet. **The Association** is not responsible for any significant changes made by the property after the visit.

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NO	Errore. Il segnalibro non è definito.
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Description

The complex was born in the first decades of the thirteenth century with the settlement of the first Dominican friars in Florence and experienced a gradual expansion in the following centuries.

The Museum is a complex of Gothic buildings, where you can visit: Cloister of the Dead, Green Cloister, Spanish Chapel, Chapel of the Drunkards and Refectory).

The **museum of S. Maria Novella** was established by the Florentine municipal authorities in the complex of Santa Maria Novella at the beginning of the twentieth century.

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General information

Opening and closing period	All year round
Times	Monday to Thursday and Saturday from 9.00 to 17.30, Friday from 11 to 17.30, Saturday from 9.00 to 17.00, Sunday and religious holidays from 13.00 to 17.00
Ticket cost	Full ticket € 7.50 and reduced € 5 (11-18 years). Free for the disabled and carers. It allows you to enjoy the visit to the Basilica and the Cloisters with a single ticket
Online purchase	YES on the official ticket office bigliettimusei.comune.fi.it , by writing to info@musefirenze.it or by calling 055 2768224.

Arrival at the property

Private/public parking

Public parking nearby	YES the parking lot of the S. M. NOVELLA STATION in front of the complex a few tens of meters away
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	<p>4 reserved parking spaces in Piazza della Stazione, near one of the entrances</p>
<p>Type of flooring in the public car park</p>	<p>asphalt</p>
<p>Presence of private parking</p>	<p>YES the parking lot of the S. M. NOVELLA STATION one of the largest car parks in the city and is located under the central station of Florence. Open 24 hours</p>
<p>Presence of parking space reserved for people with disabilities</p>	<p>SI No. 17 in the underground car park</p>
<p>Eventual notes</p>	

Route from the car park to the entrance

<p>The property can be reached from the car park</p>	<p>on level ground and via ramps connecting with the sidewalks</p>
<p>There are indicators and tactile maps</p>	<p>NO</p>
<p>There is an accessible entrance</p>	<p>YES shared entrance with the tourist office</p>
<p>How to access the site</p>	<p><input checked="" type="checkbox"/> through 3 steps can be overcome with lifting platform</p>
<p>Useful width of door/entrance gate</p>	<p>Above 90 cm</p>
<p>Type of door</p>	<p>Always open</p>
<p>Eventual notes</p>	



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Entrance to the site where the elevator is located



Small step of 2 cm



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At the entrance from S. Maria Novella there are 5 steps 15 cm high that can be overcome by a lift with a door width of 95 cm and a width and depth of the internal cabin 113 X 125 cm



Access ramp to the churchyard of the Basilica

In addition to access from the tourist office, you can also pass through the basilica; in this case it is necessary to exit on Piazza Santa Maria Novella, cross Via degli Avelli and reach the current exit of the museum via a connecting ramp 284 cm long, width greater than 90 cm, slope 5%



Currently the Cloister of the Avelli is closed for maintenance work and the ticket office is temporarily in the Basilica, entering from the left side accessible via 2 steps that can be overcome with a double mobile aluminum ramp 210 cm long to overcome a difference in height of 25 cm and a slope of about 11%






Reception

How to access	At the entrance from S. Maria Novella there are 5 steps 15 cm high that can be overcome by elevator (see photo above)
Priority access for visitors with disabilities	NO
Orientation signs	<input checked="" type="checkbox"/> Signage with contrasting icons and colors to provide information on accessibility <input checked="" type="checkbox"/> Orientation signs according to the ISO23601 Safety Identification – Escape and Evacuation Plan Signs <input type="checkbox"/> directional signs placed at 140/170 cm with contrasting colors <input type="checkbox"/> Signs identifying rooms and paths placed at 140/170 cm with contrasting colors
Type of information material	<input type="checkbox"/> Braille guides <input type="checkbox"/> guides in large print <input type="checkbox"/> Facilitated Language Guides (AAC) <input type="checkbox"/> Audio guides <input type="checkbox"/> video guides in LIS or subtitles <input type="checkbox"/> tactile maps <input type="checkbox"/> QR code <input type="checkbox"/> imapp
A cloakroom accessible to visitors with motor disabilities is available	Choose an item.
Multilingual staff	YES
The staff followed a training course on welcoming people with different disabilities	NO
Presence of sign language interpreters	Choose an item.
Reception desk height	bench over 100 cm





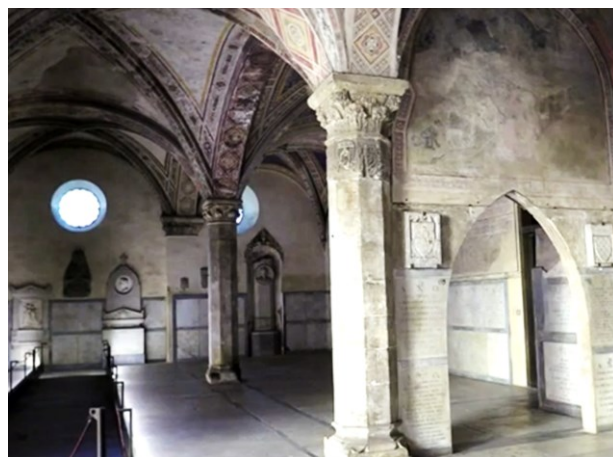
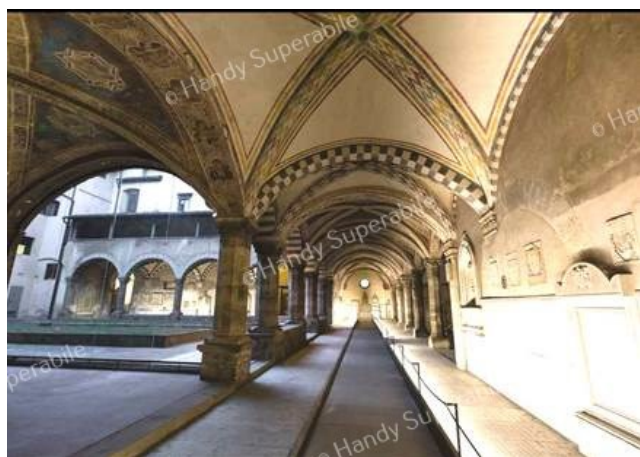
The following aids are available for visitors with disabilities	<input type="checkbox"/> manual wheelchair <input type="checkbox"/> Crutches <input type="checkbox"/> Magnifier <input type="checkbox"/> Tablet with pre-installed app
Eventual notes	

Usable width of door/entrance gate/corridor	Above 90 cm
Room Identification	by means of a sign placed 100/140 cm from the ground with black text color on white background color
Bulletin board/information panels and captions	<input checked="" type="checkbox"/> captions positioned 90/130 cm from the ground <input checked="" type="checkbox"/> Shadow-free fonts and serifs <input type="checkbox"/> easy-to-read text (AAC) <input type="checkbox"/> Braille or relief panel positioned 60-100 cm from the ground <input checked="" type="checkbox"/> Well-contrasted font, better black on a white/cream background <input checked="" type="checkbox"/> Panels also written in English
<p style="text-align: center;">BEGINNING OF THE MUSEUM ITINERARY: CLOISTER OF THE DEAD</p> <p>From the entrance on the Piazza S. Maria Novella side, through the lifting platform you can access the Cloister of the Dead. It opens to the north along the same wall as the church, so called because it was used for burials after its construction, between the thirteenth and fourteenth centuries.</p>	





The **Cloister of the Dead** is joined through a corridor to the **GREEN CLOISTER**, which was built in the mid-fourteenth century on the north wall of the basilica, to which it is joined by a door preceded by steps, with frescoes of the Stories of Genesis on three of its four sides. 2 mirrored platforms on both sides with a length of 156 cm and a slope of 6 %





From the Green Cloister you can access, through a 200 cm long ramp with a slope of about 7.5%, the **CAPPELLONE DEGLI SPAGNOLI** This room, once the Chapter House of the Dominican friars, today preserves a cycle of frescoes of rare beauty, made in the second half of the fourteenth century
It is a large bay, rectangular in shape, supported at the corners by four octagonal pillars and an altar with a marble crucifix



Access ramp to the Cloister of the Dead
150 cm long and moderate slope
Entrance with small step of 4 cm





Entrance to the Great Cloister



Cloister Grande on the floor

From the Green Cloister you can also access the **LARGE CLOISTER**, through a connecting ramp, and the Chapel of the Drunks; from here you can first access the Refectory and then the Data Cloister where we find the equipped toilets. So called for its size (over 50/60 meters in length on each side) it was built between 1360 and 1380. The frescoes depict the stories of St. Dominic and other Dominican saints.





	<p>Entrance to the museum with a 250 cm long ramp and a slope of about 8%</p>
	<p>Exit in the Data Cloister with a 150 cm long platform and a 5% slope</p>





BASILICA OF S. MARIA NOVELLA

The Basilica is accessible with the exception of the Main Chapel (Tornabuoni Chapel) and the two raised chapels in the transept



Services

Additional elements

Guided tours for groups	YES
Guided tours for individuals	NO
Activities for children and families	NO
Guided tours with trained staff	<input type="checkbox"/> in sign language

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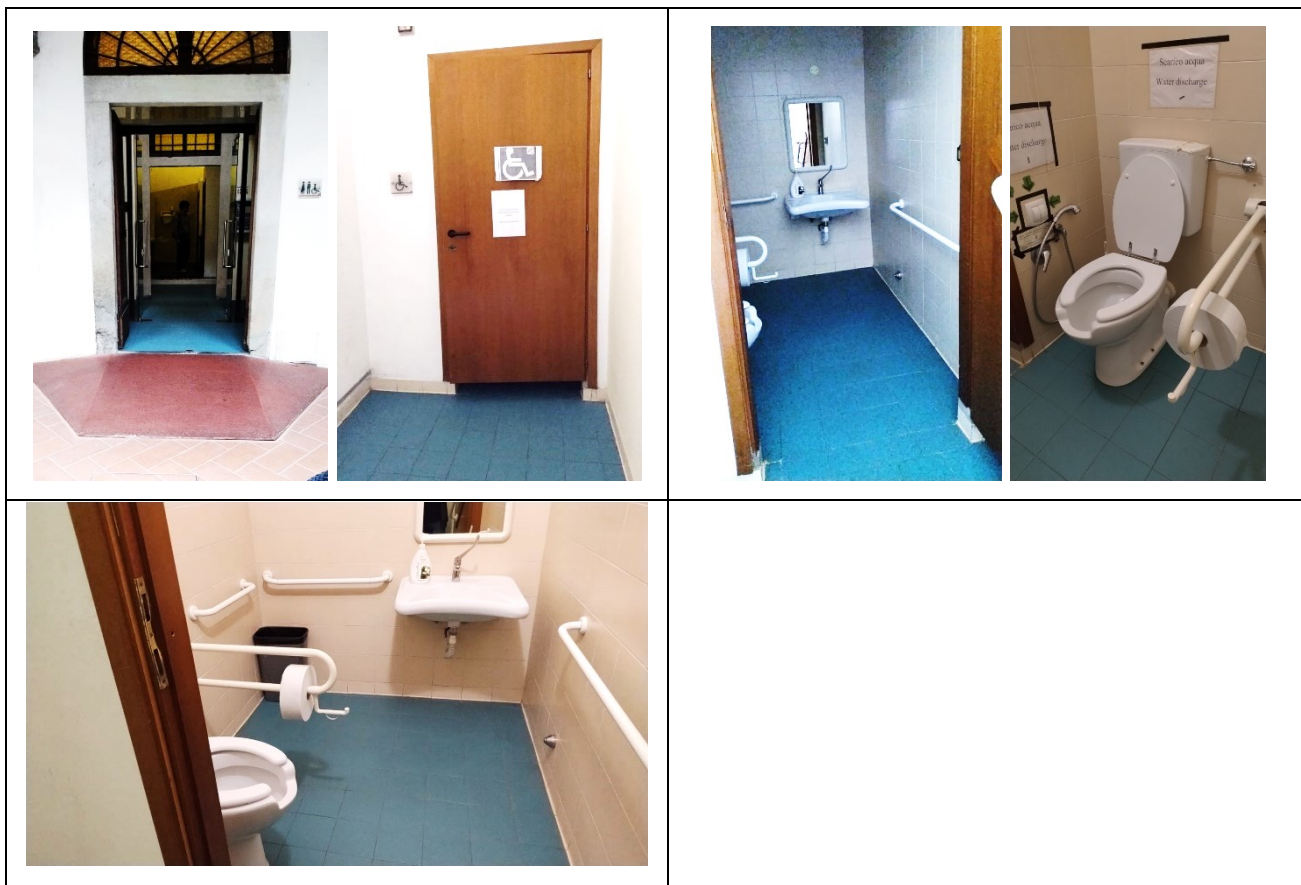


	<input type="checkbox"/> for visitors with reduced mobility <input type="checkbox"/> in Facilitated Language (AAC)
Accessible bookshop	<input type="checkbox"/> flat <input type="checkbox"/> via ramp Choose an item.
Eventual notes	

Toilets for guests with reduced mobility

Number of accessible toilets for guests with reduced mobility	1
Location	ground floor from the Data Cloister
How to access the premises	<input checked="" type="checkbox"/> flat
Usable width of the entrance door	90 cm
Toilet height	52 cm
Toilet seat with open front tooth	YES
Support handles	to the left of the toilet
Flexible shower on the side of the toilet	YES
Free space on the sides of the toilet	left 25 cm right Above 90 cm frontal Above 90 cm
Electric doorbell/telephone	YES
Washbasin with space underneath for wheelchair approach	Above 70 cm
Height from the ground lower edge mirror	sufficient for use by a person in a wheelchair
Baby changing table	NO
Eventual notes	





Medical practices/healthcare facilities

<p>Hospitals near the property</p>	<p>SANTA MARIA NUOVA HOSPITAL – FLORENCE piazza Santa Maria Nuova 1 Florence Florence. direzionesanitaria.smn@uslcentro.toscana.it. Switchboard: 055 69381.</p>
<p>Other healthcare facilities</p>	<p>CAREGGI Hospital Largo Giovanni Alessandro Brambilla, 3, 50134 Florence FI Phone: +39 055 794111</p> <p>SAN GIOVANNI DI DIO HOSPITAL - TORREGALLI - FLORENCE Nephrology and dialysis</p>

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	<p>Dr Alberto Rosati tel 055 6932238 alberto.rosati@uslcentro.toscana.it</p> <p>SANTA MARIA NUOVA HOSPITAL - FLORENCESOS Nephrology and dialysisDr. Raffaella Siervo tel 055 6938610 nefrologiasmn@uslcentro.toscana.it</p>
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